

## LINCOLNSHIRE HEALTH AND WELLBEING BOARD

Open Report on behalf of Specialised Adult Services

Report to	<b>Lincolnshire Health and Wellbeing Board</b>
Date:	<b>24 March 2015</b>
Subject:	<b>Mental Health Crisis Care Concordat</b>

### Summary:

This paper outlines the national context for the development of the Lincolnshire Mental Health Crisis Care Concordat. It outlines what has taken place to date, the partners involved and the next steps in developing the action plan to support delivery of the Crisis Care concordat in Lincolnshire.

### Actions Required:

For information

## 1. Background

**National Expectation** The Mental Health Crisis Care Concordat is a national agreement between services and agencies involved in the care and support of people in crisis. It sets out how organisations will work together better to make sure that people get the help they need when they are having a mental health crisis to improve their outcomes.

In February 2014, 22 national bodies involved in health, policing, social care, housing, local government and the third sector came together and signed the Crisis Care Concordat. It focuses on four main areas:

- Access to support before crisis point** – making sure people with mental health problems can get help 24 hours a day and that when they ask for help, they are taken seriously.

- Urgent and emergency access to crisis care** – making sure that a mental health crisis is treated with the same urgency as a physical health emergency.
- Quality of treatment and care when in crisis** – making sure that people are treated with dignity and respect, in a therapeutic environment.
- Recovery and staying well** – preventing future crises by making sure people are referred to appropriate services.

Although the Crisis Care Concordat focuses on the responses to acute mental health crises, it also includes a section on prevention and intervention. The Concordat builds on and does not replace existing guidance. Current service provision will continue while the Action Plan is being devised and implemented.

The national concordat expects that, in every locality in England, local partnerships of health, criminal justice and local authority agencies will agree and commit to local Mental Health Crisis Declarations and Action Plans.

## **Local Response**

The Lincolnshire Mental Health Crisis Care Concordat declaration (Appendix A) was written and developed with the key stakeholders in Lincolnshire including service user groups and carer support groups, through a multi-agency steering group. Our declaration reflects the key areas of the national concordat from a local perspective. The key signatories signed this off for publication in December 2014 and it demonstrates our local commitment to achieving the delivery of the Mental Health Crisis Care Concordat.

Following the principles of the national concordat and our local declaration the Lincolnshire Crisis Care Concordat action plan (Appendix B ) has been developed to provide a framework for the co-ordination and development of services to support the aspiration of ensuring people in mental health crisis will be supported and directed to the most appropriate care no matter where they come into contact with the local services.

The Action plan is an overarching framework with high level, strategic actions which require joint delivery. This plan will be underpinned by separate cross organisational and intra organisational plans with each sub group and member organisation being responsible for implementing and monitoring their individual plans to support the delivery of the overarching action plan. This will be a live and iterative process that will need review and updating to ensure existing resources are used effectively. Where gaps are identified then services will be realigned to meet the need if possible or business cases will be developed if new resources are required. It is anticipated that this programme of work will initially run for three years. The Joint Delivery Board for Specialist Services will monitor the progress against this action plan towards achieving the goal of the Mental Health Crisis Care Concordat Declaration.

The action plan which is in final draft format will be signed off by the key signatories and submitted for publication on the Crisis Care Concordat website by 20<sup>th</sup> March 2015.  
(<http://www.crisiscareconcordat.org.uk/about/> )

**2. Conclusion** – The Mental Health Crisis Care Concordat declaration and action plan brings together the key partners in the Lincolnshire health and care economy to achieve the parity of esteem required for people with mental health needs ensuring that

they are able to access support from which ever service they turn to first both before and during a mental health crisis.

**3. Consultation** – The Crisis Care Concordat Declaration and Action plan were developed in partnership with the key stakeholders who include

- Adult Social Care
- Children’s Services
- Public Health Lincolnshire County Council
- South West Lincolnshire Clinical Commissioning Group
- South Lincolnshire clinical Commissioning Group
- Lincolnshire East Clinical Commissioning Group
- Lincolnshire West clinical Commissioning Group
- Lincolnshire Police
- Lincolnshire Police and Crime Commissioner
- Lincolnshire Partnership NHS Foundation Trust
- Lincolnshire community Health Services
- United Lincolnshire Hospitals Trust
- Lincolnshire Carers and Young Carers Partnership
- Lincolnshire Shine Network
- East Midlands Ambulance Services (EMAS)
- Lincolnshire Addaction
- British Transport Police

Other organisations are encouraged to sign up and support the Crisis Care Concordat Declaration and Action plan.

**4. Appendices**

These are listed below and attached at the back of the report	
Appendix A	Lincolnshire Mental Health Crisis Concordat Declaration. 2014
Appendix B	Lincolnshire Mental health Crisis Concordat Action Plan. 2015-2018

**5. Background Papers**

Document Title	Where the document can be viewed
Mental Health Crisis Concordat 2014	<a href="https://www.gov.uk/government/publications/mental-health-crisis-care-agreement">https://www.gov.uk/government/publications/mental-health-crisis-care-agreement</a>

This report was written by Colin Warren, Head of Mental Health Commissioning, who can be contacted on 01522 839597 or [colin.warren@southwestlincolnshireccg.nhs.uk](mailto:colin.warren@southwestlincolnshireccg.nhs.uk)

This page is intentionally left blank